

WOODCRAFT CANOPIES TERMS AND CONDITIONS OF CONTRACT

1. This agreement, made on the date shown overleaf is between the customer and Woodcraft Canopies, herein after called WCC. The customer agrees to buy and WCC to sell the products specified for the agreed sum shown, plus or minus any subsequent agreed variations.
2. No alteration or variation to the terms and value of this agreement shall be effective or binding unless the same is agreed in writing and signed by the customer and the proprietor of WCC.
3. You are at liberty to cancel this agreement before the end of the 14th day following the day on which you received a copy of it. In order to cancel, you must send notice in writing. It is recommended that any cancellation notice is sent by recorded delivery. If after the 14 day period you wish to cancel, WCC will be prepared to consider releasing you from the contract if you are prepared to compensate all expenses that WCC has incurred. Any request for cancellation at this stage must be made in writing.
4. The customer shall grant access to the premises overleaf at reasonable times for the purpose of taking detailed measurements of the proposed installation and carrying out the work specified. WCC cannot undertake the removal of any existing buildings or fixtures on the building site unless such work, and any additional fees associated, are agreed and signed for in advance.
5. This contract is accepted subject to survey by WCC.
6. Any time or date specified by WCC as the time or date on which goods will be delivered and/or installed is given in good faith only and is intended as an estimate. Though WCC will endeavour to meet any such commitments, WCC shall not be liable for any loss, damage, or expense whatsoever arising from any delay in completion of installation.
7. The installation is guaranteed by WCC for a period of 1 year from the date of installation. WCC shall not be liable to make good any damage arising from structural or other defects caused by subsidence, land slip, wind uplift, severe storm or flood. The manufacturer of the multiwall polycarbonate cannot guarantee that some ingress of water may occur inside the roof panels. This should not be considered as a defect and will not be detrimental to the performance of this roof system. It will not be replaced under the terms of the manufacture guarantee.
8. Whilst all reasonable care will be taken by WCC, WCC shall not be responsible for any damage caused to any external part of the garden/patio/house/house walls.
9. WCC does not accept liability for actual or consequential damage, however caused.
10. The balance payable (as shown overleaf) shall be paid to WCC upon completion of the canopy installation. The customer shall not be entitled to withhold payment by reason of any alleged minor defect that would be remedied under the terms of the guarantee. Any balance due after completion of the installation shall be chargeable at the rate of 7.5% per month or part thereof.
11. All the products remain the property of WCC until paid in full. The purchaser gives the right to WCC to remove any goods not paid for in full, with or without notice.
12. The customer shall be responsible for ensuring that planning permission, building regulations and any other consents are obtained prior to installation. WCC accepts no liability and shall not be required to make any contribution toward any action brought by the local authority against the customer.
13. GDPR – DATA PROTECTION: WCC are compliant with data protection regulations under the provisions of the Data Protection Act 1998 & the General Data Protection Regulation (EU) 2016/679, effective from 25/05/2018. Full details of our privacy policy and other details of how we use and store data are available on our website: www.woodcraftcanopies.com. We are committed to the security of your personal data and we will not pass your details to any third party. On signing this order form, you are giving WCC consent to retain your records for 5 years to comply with the guarantee provided and with HMRC obligations.